

Empathy Statements

“I am very sorry to hear that!”

“I understand that this must be difficult for you.”

“I couldn’t imagine what I would do if that were me!”

“That is very unfortunate.”

“This is unacceptable by any standards.”

“No one deserves to be treated that way.”

“That must have been a difficult experience.”

“I really do understand!”

“If that was me I would be upset as well.”

“Then let me resolve this as quickly as possible!”

