

My Customer Service Commitment

- I will remember to greet my customer with friendliness and enthusiasm.
- I will make sure I verify who I am speaking with and validate their account.
- I will Show courtesy by using pleasantries like “Please” and “Thank You!”
- I will use my customers name throughout the conversation.
- I will show genuine empathy and understanding whenever necessary.
- I will always say the right thing and do the right thing for my customers.

